



Vasai Virar City Municipal Corporation

Vasai Virar City Municipal Corporation is keen to start Property and Water tax collection with online and offline banking solution.

In concurrence and directions of the commissioner, expression of Interested is invited by the Nationalised and Scheduled Commercial Banks

The banks are requested to share the detailed proposal for the same on or before 23/06/2022 3 pm

Time schedule of various EOI related events

Issue of EOI call Notice	Date of Publication of EOI
EOI Closing date and time	23/06/2022 3.00 pm
Address for submission of EOI	lt.vvmc@gov.in
Contact email	lt.vvmc@gov.in

Terms & Conditions

- The Service Provider shall develop, maintain, customize and support the Online TaxCollection Platform Project.
- Vasai Virar City Municipal Corporation can provide time to time schemes and policies customization which should be implemented and customise collection accordingly
- Notwithstanding the forgoing, Parties agree that Bank roles and responsibility shall belimited to Collection of Vasai Virar City Municipal Corporation aforementioned taxes & provide periodic MIS as and when demanded by the corporation

- Vasai Virar City Municipal Corporation, through its designated officials shall provide timely information, data and necessary administrative support as and when required for data digitization as may be required by the bank
- Bank shall agree that it will monitor the deployment and satisfactory functioning of Collection procedure as agreed by both the parties i.e. the Bank and the corporation
- The Bank shall follow all the standards which will adhere to the specifications provided by the RBI/ regulators or comply with the all guidelines applicable to bank.
- Bank shall provide service for the minimum for a period of 5 years and basis the performance, the same may extended
- Subject to satisfactory performance for 1 year, additional collection services may be added in the collection process, right of add the services shall be with the corporation only
- Banks with Tax collection services experience shall be preferred
- Banks with own payment gateway own payment gateway shall be given preferred

- Vasai Virar City Municipal Corporation will be the owner of all data, transactions that pertains to the corporation in any form kept at the different locations in India where the solution has been installed, either in electronic form or physical form such as paper etc.
- The Bank shall provide all necessary documentation for the training related to collection, its use and operation of the system where ever required from time to time, this will include at least one set of original copies per installation of the user manuals, reference manuals, operations manuals.
- The Bank will be responsible to keep updating / Editing / changes in the online collection software from time to time for Tax collections whenever required by the corporation.
- All guidelines issued from time to time from RBI upon internet banking and related security issues including transaction on VISA, Debit Cards etc. shall be mandatorily binding on the Bank and they are supposed to keep themselves updated about the guidelines.
- All settlement of monies by Bank will be as per applicable RBI guidelines in this regard
- The Tax collection systems shall have the ability to itemize separately the
 - payments received and provide detailed MIS on daily basis

- MIS should provide transaction-based report
- The Bidder will be disqualified in case of following conditions:
 - The Bidder should not be in litigation with any of service receiver
 - The Bidder should not have a record of poor performance such as abandoning of any allotted project, inability to complete any allotted project, delay in completion of any allotted project etc.
- The prospective service provider will submit their proposal in hard copy within the schedule date
- The selection of banks will be based on the following evaluation criteria

Evaluation Criteria	Max. Marks	Criteria	Sub-Criteria	Mark
Financial Capability of the Bidder	20	Overall network of the bidder	bidder Rs.10000 cr.- Rs. 60000 cr.	10
			Rs. 60001 cr.- 120000 cr.	15
			More than Rs. 120001 cr.	20
Gross NonPerforming Assets (NPA) %	10	Average gross NPA%	Bidder with the lowest NPA% to get the highest score, other bidders to get score on pro-rata basis. (Gross NPA % to be calculated as a percentage of NPA of advances for the last financial year FY 2020-21)	10
Capability of the Bidder to execute similar large projects	30	Implementation of at least three payment aggregation solution to Government/ULBs or any government department for utility or services in Maharashtra	Min. 3 projects	15
			Additional 5 marks for each project up to max. of 3 projects	15

Quality of Bidder's Proposal		
valuation Criteria	Weight age	Evaluation Criteria
Bidder's understanding of the scope of work	15	Understanding level depicted by bidder through the technical proposal, Extent of compliance proposed to the requirements specified in scope of Work

Request for Proposal (RFP) for engagement of Banking Partner for Property Tax Payment System		
Evaluation Criteria	Weight age	Evaluation Criteria
Project Management Methodology	5	Completeness of the proposed project plan with proper Timelines, Responsibility Matrix, Strategy to meet implementation timelines
Pragmatic, Innovative suggestions made	10	Valuable, pragmatic suggestions made by the bidder for the proposed Payment aggregation scope of work. Innovative solutions suggested putting fewer financial implications on Citizens
D-SIB	10	Bank declared as DSIB by RBI.

- Municipal Commissioner reserves right to accept/ reject any one or all proposals or cancel the entire process altogether.
- Technically qualified bank will be called for presentation. Timing of presentation will be convey after scrutiny

Sd/-
Commissioner
Vasai Virar City Municipal Corporation